

# JAYSHREE JADHAV



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Kalyan, Thane

## EXPERIENCE

### **MProfit Software Company | Technical Support Executive**

Feb 2023– Present

- Delivered exceptional customer support, ensuring client satisfaction and issue resolution.
- Conducted software demonstrations to prospective clients, showcasing its features and benefits.
- Facilitated onboarding sessions for new clients, ensuring a smooth transition to the software.
- Resolved software-related queries and issues promptly through email and remote desktop support (Anydesk).

## EDUCATION

### **Bachelor of Engineering, G. V. Acharya Institute of Engineering and Technology**

2022 | Karjat Percentage -  
8.35 CGPI

### **Diploma in computer engineering, V. P. M. Polytechnic**

2019 | Thane Percentage - 62.75%

### **SSC, C. R. M. Oak high school**

2015 | Kalyan Percentage - 69.80%

## SKILLS

- Core Java
- SQL
- OOPS
- Canva
- Customer Support
- Fundamentals of Digital Marketing

## CERTIFICATIONS

- Java Development
- Ongoing course of Fundamentals of Digital Marketing

## SOFT SKILLS

- Positive Attitude
- Disciplined & Responsible
- Decision making
- Communication
- Multi-tasking

## LANGUAGE

- English
- Marathi
- Hindi