

Shraddha Sheth

Management Student

Address- A/10, Nilkanth
soc.Fateh Baugh, kandivali
west. Mumbai-400067, India.
Mobile no.-:9619237361
✉:shraddhaasheth99@gmail.com

EDUCATION

DEGREE	YEAR	NAME OF INSTITUTE	UNIVERSITY/BOARD	PERCENTAGE
BMS (Bachelors in management studies)	2017-2020	Kes Shroff college	Mumbai University	CGPI-8.42/10
HSC	2017	Kes Shroff college	State Board	68.15
SSC	2015	Our Lady of Remedy High School	State Board	73.80

EXPERIENCE

Associate Customer Support: (23/11/21-30/11/22)

One year of experience in TechMahindra as an Associate Customer Support.

- Delivered exceptional customer service to every customer by leveraging extensive knowledge of products and services.
- Analyzing client requirements and resolving them based on their requirements.
- Providing exceptional customer service to all incoming clients.

Internship:

One month Internship in Dynamic Financial Market in Mutual funds domain.

- Analysis of Stock trend.
- Analysis of mutual fund performance in technical parameters
- Analysis of sectors Diversification.

Research paper:

(2019-2020)

Performance analysis of ICICI,HDFC and Axis banks with reference to Banking services.

SKILLS

Presentation ●●●○○

Management ●●●●○

Team work ●●●●●

Public Speaker ●●●○○

MS excel ●●●○○

TRAININGS AND COURSES

- Training in a financial market institute in mutual funds.
- Training in Digital Marketing through Internshala training.

VOLUNTEER WORK

DLLE (2018-19): Member:

- Volunteered in E-literacy and few communication events.

NGO (2018 -19): Worked in NGO as a volunteer:

- To help the kids who cannot afford going to schools or tuitions.

Banking association (2015-16): Member in creative department.

LANGUAGES

- English
- Gujarati
- Hindi